

# TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program  
 Tennessee Public Utility Commission  
 502 Deaderick Street, 4<sup>th</sup> Floor  
 Nashville, Tennessee 37243

## July-September 2021 Underground Utility Damage Prevention Program Quarterly Report

### July 20, 2021 Executive Committee Meeting

#### Enforcement Results

Violations	28
No Violations	6

#### Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$ 625	\$ 625
Total		\$ 625

#### Ordered to Training

27
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#### Root Cause of Violations

No notification to 811	17
Failure to use reasonable care	5
Excavating/Demolishing before locate request is valid	3
Excavating/Demolishing beyond 15-day expiration	2
Reporting a false emergency for locate ticket	1
Total 28	

#### Violators by Region

#### No. of Violators

East	20
Middle	7
West	1
Total 28	

### Work by Violator

Construction Services	24
Landscape Services	2
Other	2

Total 28

### Complainants of Violations

Gas	26
Water	1
Locator	1

Total 28

### August 11, 2021 Executive Committee Meeting

### Enforcement Results

Violations	24
No Violations	4

### Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$1,000	\$1,000

**Total \$1,000**

### Ordered to Training

23
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### Root Cause of Violations

No notification to 811	20
Excavating/Demolishing beyond 15-day expiration	2
Reporting a false emergency for locate ticket	1
Failure to use reasonable care	1

Total 24

### Violators by Region

### No. of Violators

East	16
Middle	8

Total 24

### Work by Violator

Construction Services	20
Landscape Services	3
Other	1
Total 24	

### Complainants of Violations

Gas	20
Water	4
Total 24	

### September 28, 2021 Executive Committee Meeting

### Enforcement Results

Violations	29
No Violations	15

### Civil Penalty

No. of Civil Penalties	Amount	Total
2	\$625	\$1,250
2	\$1250	\$2,500
1	\$5000	\$5,000
<b>Total</b>		<b>\$8,750</b>

### Ordered to Training

25
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### Root Cause of Violations

No notification to 811	17
Failure to use reasonable care	9
Reporting a false emergency for locate ticket	2
Excavating/Demolishing beyond 15-day expiration	1
Total 29	

### Violators by Region

### No. of Violators

East	12
Middle	16
West	1
Total 29	

### **Work by Violator**

Construction Services	24
Fencing Services	3
Other	2

Total 29

### **Complainants of Violations**

Gas	25
Water	3
Locator	1

Total 29

### **Complaints Received July-September 2021**

<b>Complainants</b>	<b>Complaints of Alleged Violation</b>
Gas Facility Owner	63
Water Facility Owner	14
Telecom/Cable Facility Owner	3
Sewer	2
Locator	2
Other	1

**Total 85**

Of the 85 complaints received, 70 reported damage to an underground facility.